*Virtual Counselor

How to create a parent account

Follow the steps outlined on the next few slides to create a parent Virtual Counselor account.

This document is intended for parents to help facilitate the parent account activation process.



WWW.BROWARDSCHOOLS.COM



How to create a parent account (continued)

1) Go to <u>WWW.BROWARDSCHOOLS.COM</u> from your web browser.

2) Click on Virtual Counselor:



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How to create a parent account (continued)

5) Click Policy 5306 acknowledgement, then click the "Continue" Button



6) Before clicking on the "Continue" button, it is recommended that you have the information on the next slide available to make the process much easier. We take security very seriously, hence the parent and student data you enter must match exactly as it appears in the student information system for us to activate your account.



Virtual Counselor is available to parents and guardians who are registered as having custody of students in the Broward County Public School System.

The Virtual Counselor System will ask parents/guardians to provide information about themselves in order to obtain access to the program. In addition, specific information about the student will be needed and can be obtained from the guidance office of the child's home school.

If you experience difficulty in accessing Virtual Counselor, or do not have the required information, you are urged to contact your child's school directly as they are the only one who can verify or correct your information.





7) Enter Parent information, and click the "Continue" button:

| BROWARD SCHOOLS POWERED BY THE | | TUAL C | OUNSELOR |
|--|---|---|--------------------|
| PARENT USER D If you have any questions of please contact your schor <u>Click here</u> for a listing of | REQUEST FOR or encounter ol's Guidance f school phor | RM r any probl e Departm ne number | ems, ent. S. |
| PLEASE ENTER YO | UR INFORM | ATION | |
| FIRST NAME: | 1 | | |
| LAST NAME: | | | |
| EMAIL: | | | |
| CONTACT HOME PHONE #: | Area Code | 3-digit | 4-digit |
| CONTACT WORK PHONE #: | | | |
| CONT | FINUE | | |

How to create a parent account (continued)

8) Enter Student information and click the "Submit" button:

| NOTE: ALL FIELDS ARE REQUIRED AND MUST MATCH Y If you have any questions o please contact your schoo <u>Click here</u> for a listing of | OUR STUDENT'S SCHOOL RECORD FOR VERIFICATION or encounter any problems, ol's Guidance Department. school phone numbers. |
|--|--|
| PLEASE ENTER STUI | DENT INFORMATION |
| STUDENT NUMBER: | |
| STUDENT FIRST NAME: | |
| STUDENT LAST NAME: | |
| BIRTH DATE: (mm/dd/yyyy) | |
| HOME PHONE #: | Area Code 3-digit 4-digit |
| HOME ZIP CODE: | |
| CURRENT GRADE LEVEL: | Select a Grade Level 🔻 |
| CURRENT SCHOOL: | Select a School |
| SUE | BMIT |

* Virtual Counselor

How to create a parent account (continued)

9) After Parent and Student information has been matched to the student information system the following screen will appear. Follow instructions

on screen, then click the "Submit" button.

10) At this point the parent can click the "GO" button to view student's information or add another student

(same information for additional student as in step 8 will be to be entered),

or view/change email address.



| | CHOOLS VIRTUAL COUNSELOR GO TO DATA SWERED BY THE COUNSELOR |
|---|--|
| | PARENT USER ID REQUEST FORM |
| PLEASE SELECT A QUES IF YOU EVER FORGE | STION AND ENTER THE ANSWER THAT ONLY YOU WOULD KNOW. ET YOUR PASSWORD, THIS INFORMATION WILL BE REQUIRED TO RESET IT. |
| PLEASE CREATE A PASSWORI MAKE A NOTE OF YOU WILL NOT BE ABLE TO | ID THAT IS AT LEAST 8 CHARACTERS, AND INCLUDES AT LEAST ONE NUMBER. F THE PASSWORD YOU ARE CREATING FOR FUTURE REFERENCE. D RETRIEVE THIS INFORMATION FROM THE VIRTUAL COUNSELOR SYSTEM. |
| REMINDER QUESTION: | Select a Question |
| REMINDER ANSWER: | |
| PASSWORD: | |
| VERIFY PASSWORD: | |
| | SUBMIT |
| | |
| | |

| | If the email address is blank or incorrect, please update. Thank you. |
|----------------|---|
| Parent ID: | (RABAD1018 |
| First Name: | Reserves |
| Last Name: | Approximate and a second se |
| Email Address: | |